

Water plant

The City of Mount Carmel provides high-quality drinking water services, we promote water conservation and work to safeguard public health and the environment. The City of Mount Carmel serves more than 6,900 residents. Our drinking water is regularly tested to ensure its quality and surpasses federal, state and local standards.

For any after hours emergency contact the Mount Carmel Police Department 618-262-4114

Frequently Asked Questions

Related Questions

How can I pay my water bill?

There are several ways to pay your water bill: [Payment Options](#)

How many days of service are in a reading period?

Usually, there are 30 days of service in a reading period, though there may be reading periods during the year that have slightly more or slightly fewer days.

What are my options for payment of my Water Bill?

Payment options are located here: [Payment Options](#)

What number do I call for an after hours water line break

For any after hours emergencies contact the Mount Carmel Police department dispatch 618-262-4114

Why are my combined water/ sewer bills so high?

There could be many reasons; Information is available on the City Website [Water/sewer](#)

Also Days of service are usually 30 days, but there are times where it could be fewer or more days of service in the reading period, which can affect the usage.

Why didn't I receive my bill this month?

The bills are mailed on the same day each month by the 20th of the month, so delays are unlikely (if not impossible). Please contact our office at (618) 262-7461 so that we may verify that we have the correct mailing address for your bills. If the problem persists, please contact your local post office, as there may be a problem on their end. We also offer email bill notification.

[View All FAQ's](#)

Directions

Address

Water Treatment Plant
119 S. Cherry Street
Mount Carmel, IL 62863
United States

[View in Google Maps](#)

38.4060779, -87.755136